



SALSIFY
CUSTOMER SUCCESS

I tried running an import but it won't start - why?

Last Modified on 06/25/2018 2:44 pm EDT

Be sure that the product ID is mapped in your import. Without the product ID chosen, the import will not run. If it's mapped, next check to see if another import is currently running by going to the Import overview page (choose the *More > Imports* menu). Check the *Last Run* column and see if any other imports are currently processing.